



November 8, 2018

Dear Valued Customer,

As you may already be aware, a key door component supplier has announced an immediate and significant cost increase on all mineral core parts, and consequently Lynden Door is significantly impacted by this recent communication. This affects the cost of production for all our 60 and 90-minute rated doors to a large degree, and the cost of production of some 20 and 45-minute rated doors to a lesser degree but still to a significant extent.

**Effective immediately, we are unable to honor any quoted or published Lynden Door pricing for these products. Doors with these components will have to be re-quoted with new pricing.**

Orders that have been confirmed to you will continue and not be affected. Orders that have NOT yet been confirmed will be reviewed and will likely have higher pricing before confirmation. In all cases, we will communicate with you before making any changes to pricing or availability.

We apologize for this significant inconvenience and we are working to seek alternate supply that meets the product requirements and to minimize this unanticipated increase in the cost of production and thereby lessen the pricing impact to you.

Sincerely,

A handwritten signature in blue ink, appearing to read 'DP' or similar initials.

David Plenkovich  
Director of Sales  
Lynden Door, Inc.